



Claim your place on our new practical training course on Mediating Safely and Successfully Online – Today!

Reaching for the Sky(pe): How to Zoom into Mediating via Online Video Conferencing

The restrictions arising from Coronavirus mean that Mediators everywhere are having to get creative in order to offer a service and many mediators are now moving to mediating online using applications such as Skype and Zoom. For some, mediating online may already be familiar territory. But for many mediators whose preferred approach is mediating in person, mediating online may feel a little daunting.

As a mediation training provider, we wanted to do what we could to support mediators who chose to provide meetings online, so we are offering a 3 hour, interactive, virtual course online to mediators on how to mediate safely and proficiently via online video conferencing. To help at this difficult time, this course is offered on a “pay what you can” basis to ensure that anyone who would like to practice their online mediation skills can do so.

The course will include:-

- Preparation for using online mediation for your clients and for you
- The range of applications available to do this.
- Practical considerations for a successful online meeting
- Managing discussions and dealing with high emotion and conflict
- Online alternatives to using a flipchart and viewing documents
- Safeguarding issues when mediating online

Even though the course will be virtual, like all our courses we aim to make the course practice focused with opportunities for small group work and role play online. Courses will be small (no more than 12 participants per course) to ensure all participants have opportunities to practice their skills and leave the course feeling more confident in their ability to mediate online.

We have three course dates which can accommodate 12 participants each, so we recommend you book early to ensure you are able to participate at the most convenient time for you. We have kept the price of this course deliberately low at just £20 per person. However we are aware of the severe financial pressures on some mediators at present, so if you would really like to do this course but can't afford the £20 at the moment, please book anyway offering whatever you can afford. We will accept all bookings at full and reduced rate on an equal first come first served basis.

Course dates:-

- Friday 17th April, 10am
- Tuesday 21st April, 2pm
- Thursday 23rd April, 10am

Can't make these dates? Contact us anyway to go on our list for future courses. Or, if you would like to book an in-house course for your mediation team please get in touch and we can arrange a special course for you.

Course Trainer: Lorraine Bramwell

4 CPD points (3 hours training plus 1 hour course reading)

To book please contact 01793 887227 or email enquiries@bestwayforward.com